Integrity
We stand up for what is right even in the face of a challenge, and do what is right, even if no one notices.

Customer Service
Whether the answer involves going the extra mile or delivering bad news, we are courteous, patient, humble, and professional.

Innovation
We allow the freedom to try new things, and recognize that through creativity and reasonable risk, we will build a stronger, healthier Town together.

Efficiency
We will find the shortest path on a route or in a process, and operate without waste, with proper use of taxpayer dollars, and without compromising quality.
Cottonwood Park

The contractor has continued earthwork and grading. They are also currently on the boat trailer storage area and installing underground electrical lines. Over the next month, they will be bringing in subgrade materials and preparing to begin paving work.

Public Safety Annex

Town staff is reviewing the final set of drawings before to formally bidding the project out to subcontractors and establishing final construction pricing.

Public Works Remodel and Expansion

The expansion and remodel project for the Public Works Service Center commenced in late May 2023. Currently, the project is around 60 percent complete, with the new addition and major exterior structural elements substantially finished. The contractor is awaiting the final roofing panels to conclude roof repairs. Upon their installation, interior work, including drywall, flooring, and paint, will commence. We anticipate the project's full completion by the end of February 2024.

F.M. 720/Eldorado Parkway Intersection

Striping and signage has been added to the intersection to more clearly delineate lane assignments and reduce conflicts. Timing adjustments have been made to optimize traffic flow through the intersection.
ASM contractors just completed sidewalk and stormwater inlet replacement along Little Elm Parkway, and are currently working in Robinson Ridge on sidewalk replacement and miscellaneous street panel replacements in Robinson Ridge. We have planned street panel replacement coming in June for Witt Road, West Eldorado, and Walker Lane. Below is a street-by-street list of areas completed with quantities and dollars spent to date for each.

### Annual Street Maintenance Update

<table>
<thead>
<tr>
<th>Sidewalk Replacement (1,750 SY/ $270,682.83)</th>
<th>Street Replacement (2,709.23 SY/ $424,072.58)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Little Elm Parkway</td>
<td>Breanna Way (Marina Vista)</td>
</tr>
<tr>
<td>Breanna Way (Marina Vista)</td>
<td>Texoma Drive</td>
</tr>
<tr>
<td>Silverwood Lane (Robinson Ridge)</td>
<td>Penton Way</td>
</tr>
<tr>
<td>Salt Maker Way</td>
<td>Oak Crest Drive (Robinson Ridge)</td>
</tr>
<tr>
<td>Teal Cove Lane</td>
<td>Creek Bend Lane</td>
</tr>
<tr>
<td>Rolling Brook Drive</td>
<td></td>
</tr>
<tr>
<td>Pebble Brook Way</td>
<td></td>
</tr>
<tr>
<td>Oak Crest Drive</td>
<td></td>
</tr>
<tr>
<td>Creek Bend Lane</td>
<td></td>
</tr>
</tbody>
</table>
The Lawn at The Lakefront™
Enjoy the holiday season with upcoming programs at The Lawn™.

Frozen in Little Elm
Join us for a magical winter wonderland at Frozen in Little Elm!
When: December 21, 2-7 p.m.
This Frozen-themed event features:
- Ice skating
- Hot chocolate and food vendors
- Horse and wagon rides
- Pictures with Santa
- A special performance from Anna and Elsa (2:30-6:30 p.m.)
- Frozen the movie (7 p.m.)

How the Grinch Stole Little Elm
When: December 22, 2-7 p.m.
This Grinch-themed event features:
- Ice skating
- Hot chocolate and food vendors
- Horse and wagon rides
- Pictures with Santa
- Grinch the movie (7 p.m.)

The Polar Express to Little Elm
All aboard The Polar Express to Little Elm!
When: December 21, 2-7 p.m.
This Polar Express-themed event features:
- Ice skating
- Hot chocolate and food vendors
- Train rides
- Pictures with Santa
- Polar Express the movie (7 p.m.)
Christmas Event Recap

Christmas Parade

3,500 attendees
72.3 percent - Live in Little Elm
4.9 percent - Live in Frisco
Dwell Time - 80 minutes

Christmas Tree Lighting

2,100 attendees
55.5 percent - Live in Little Elm
7.6 percent - Live in Frisco
36.9 percent - Live in other Cities

Where guests went before and after the event:

<table>
<thead>
<tr>
<th>Name</th>
<th>Prior Visits</th>
<th>Post Visits</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Elm, a Ramada by Wyndham</td>
<td>136</td>
<td>55</td>
</tr>
<tr>
<td>Tinman Social</td>
<td>59</td>
<td>73</td>
</tr>
<tr>
<td>575 Pizzeria</td>
<td>47</td>
<td>N/A</td>
</tr>
<tr>
<td>Los Jalapenos</td>
<td>14</td>
<td>20</td>
</tr>
<tr>
<td>Fuzzy's Taco Shop</td>
<td>14</td>
<td>N/A</td>
</tr>
<tr>
<td>Tiff's Treats</td>
<td>13</td>
<td>N/A</td>
</tr>
<tr>
<td>Little Elm Park</td>
<td>N/A</td>
<td>39</td>
</tr>
</tbody>
</table>
The Cove at The Lakefront® Report

Fall Hours:
Monday, Wednesday – Friday: 4 p.m. – 8 p.m.
Tuesday: Closed
Saturday: 10 a.m. – 6 p.m.
Sunday: noon – 6 p.m.

Statistics for November

ATTENDANCE
- 3,341 TOTAL
- 134 AVERAGE DAILY
- 455,670 SINCE OPENING

The Cove™ Renovations
The Cove at The Lakefront® was closed October 20 through November 3 for renovations. Renovations included repainting and polishing of all slides, draining all pools and acid washing pool surface, new Mezzanine flooring and stair resurfacing, a refresh on Splashtacular play structure, and updates and repairs of mechanical equipment in pump room.

Highlights
The Cove at The Lakefront® hosted a Breakfast with Santa on December 3. There were about 100 guests at the event.

Upcoming Events
The Cove™ Holiday Store Dec. 14
Frozen at The Cove™ Feb. 3

Holiday Hours
December 21 and 22: 11 a.m.-8 p.m.
December 24: Noon-5 p.m.
December 25: Closed
December 26-29: 11 a.m.-8 p.m.
December 30: 10 a.m.-6 p.m.
December 31: Noon-5 p.m.
January 1: Closed
January 2-5: 11 a.m.-8 p.m.
Congratulations to our 2023 Core Value Award Winners! We had a wonderful time together at our Annual Employee Thanksgiving Luncheon and celebrating this year’s award winners.

**Heart of Service**
Individual: Jenny Glinka  
Department: Fleet

**Trustworthy Service**
Individual: Crystal Williamson  
Department: Development Review Team

**Running with Scissors**
Individual: Sarah Nolting  
Department: Parks Maintenance

**Visionary**
Individual: Drew Bailey  
Department: Library

**Servant Leader**
Individuals: Jon Bailey and Sean Kinney  
Department: IT
November Development Update

Flatwork
Little Elm Business & Tech Center
McCord Dog Park ph 2
Ladera (subdivision)

Interior
Ked’s of Frisco
Sindhu’s Kitchen

COs Issued
Einstein Bros Bagels
QDoba
Studio 423
LorVen Imperial
Nag’s Kitchen
Veg Vihaar
Wing Stop

Above: Future Freddy’s (Alta 3Eighty)
Below: McDonalds (Union Park)
GIS Snapshot

Enterprise GIS Snapshot November

235 Active Internal users
270 Active Users May
35 unique logins since Nov. 1st, 2023

9 Mapping Applications and number of views
- Utility Map: 359
- Women Police Map: 544
- Police Districts: 677
- Fire Districts: 492
- LE Parks & Trails: 801
- Emergency Management: 243
- Animal Control: 133
- Trash Pick Up: 144
- Field Mapping Applications Self-Service: 691
- LE Parks and Trails: 325
- History of Little Elm: 5,239
- My Government Services: 7,511
- Public Facing OneStop Map: 5,084
- Keep Little Elm Beautiful: 316
-ta Around Town Series - LE: 9,032

Agreements
- Highlight Agreements to better assist colleagues to help become more efficient in their job function

Commercial Property
- Shows all businesses in town and what is available

GIS Service Request
11/1/23 to 11/30: 29 submitted requests

Engineering Project Survey
- to collect punch-list items

Public Works ALL Streets, Sidewalks, Curbs & Gutters
- Full access to utilities by all crews

Public Works Fire Department
- Hydrants
- Fire Connections
- FDC, Knox Box, Riser Rooms, Standpipes
Sales Tax Update

The Town received a distribution for the month of November 2023 from the State Comptroller’s office in the amount of $1,365,649. This sales tax distribution is for reported sales for the month of September and represents 100 percent of collected sales tax distribution for our 2023 budget. September 2023 taxable sales reflects an increase of 3.56 percent or $46,945 from the September taxable sales last year. The FY 2023 budgeted sales tax revenue reflected a 2 percent increase over last year’s actuals/estimates. The Town’s YTD reported sales tax revenue is over FY 2023 budgeted sales tax revenue by 11.03 percent. The total Town wide sales tax revenue (including EDC’s portion) was budgeted at $13,351,867. The Town collected a total of $14,824,678 which exceeded the budget by $1,472,811. When compared to last year’s (FY2022) collected sales tax for the Town and FY2023 sales tax revenue collected, the Town collected $692,016 more in sales tax revenue in FY2023.
November Statistics

Permitting

1,641 Residential Building Inspections
50 New Homes Permitted
88 Residential Certificates of Occupancy Issued
331 Commercial Building Inspections
7 Commercial Permits Issued
12 Commercial Certificates of Occupancy Issued

Calls for Service

Fire: 7
EMS: 285
Other: 147
November Total: 432
YTD: 4,802

November: 7,753
YTD: 70,415

November Statistics

Community Integrity

367 Community Integrity Cases
96 Percent Compliance Rate
184 Bandit Signs Collected
96 Rental-Home Safety Inspections
41 Health Inspections

Animal Services

431 Calls
83 Incidents
3 Citations
240 Visitors
16 Dogs Adopted
15 Cats Adopted
94% Live Release Rate

Recreation

4,031 members at The Rec at The Lakefront™

1,588 members at the The Cove at The Lakefront®

823 members with combined memberships

Library

7,308 Visitors
5,320 Items Checked Out
2,380 Ebooks Checked Out
810 People Attended a Library Program
203 Room Reservations
508 Computer Sessions
626 Volunteer Hours

CWD

17,870 Homes Serviced
343 Tons Recycled
38 Average Pounds Recycled Per Home

178,441 Service Opportunities
72 Service Inquiries

Estimated Population
56,459